



# **DKSH Q2 2022 Analyst and Investor Presentation**

Stephen Ferraby, Head Corporate Affairs & Strategic Investments and Non-Independent Non-Executive Chairman, DKSH Malaysia

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Delivering Growth – in Asia and Beyond.

# **Agenda**



- 1. About DKSH Group
- 2. DKSH Malaysia at a glance
- 3. Q2 2022 results
- 4. Outlook



# About DKSH Group

#### **DKSH Is a Successful Market Leader**



No. 1

Market Expansion Services provider with a focus on Asia

2,100 clients
2,000 suppliers

23 million transactions per year

Net sales (2021)

>10 years
4 markets
average client relationship¹

**870** business locations

**33,100** specialists

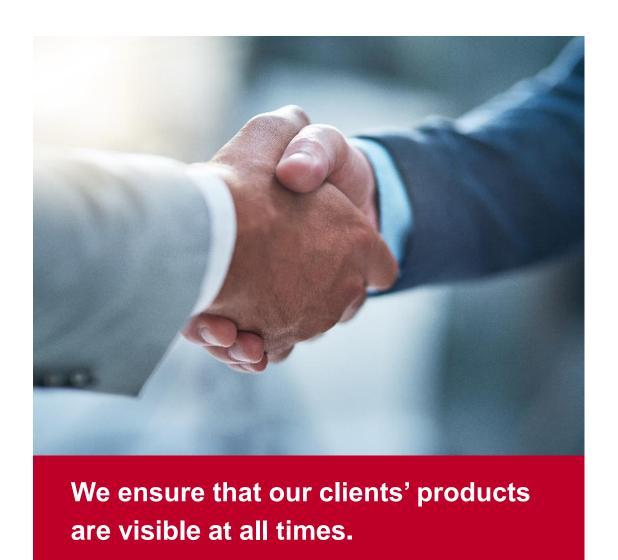
More than

150 years in Asia

**530,000** customers

# We Support Companies to Grow Their Business In and With Asia...





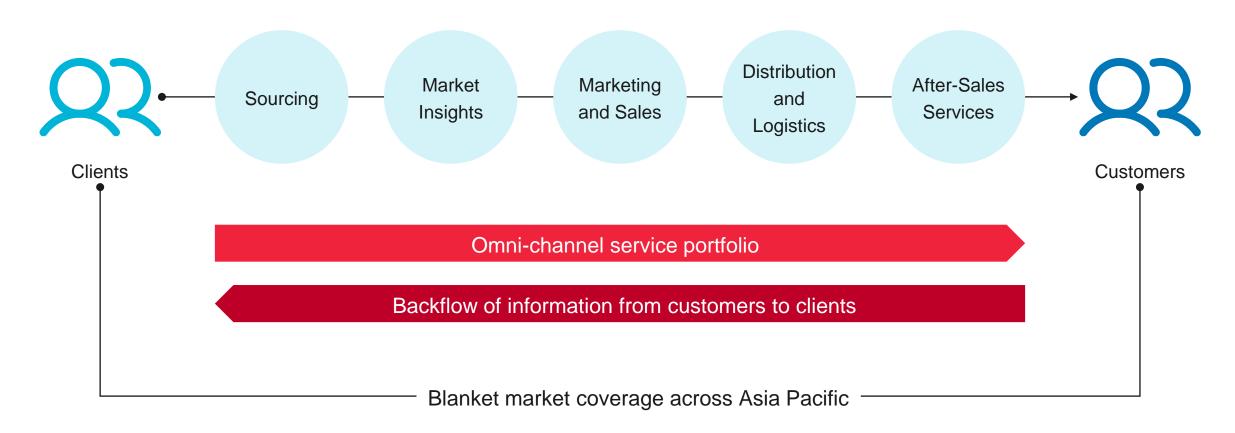
- Helping companies to grow their business in new and existing markets
- Providing business partners with the knowledge, advice, relationships, and on-the-ground logistics to reach their individual growth goals
- Expanding their access to knowledge, their sourcing base, revenue opportunities, and ultimately, their market shares

This is what we define as **Market Expansion Services.** 

# ...With a Comprehensive, Tailor-Made Portfolio of Services



Market Expansion Services goes beyond offering individual services – it is about the integration of many different services to meet the needs of business partners





# DKSH Malaysia at a Glance

# **DKSH Malaysia at a Glance**





More than 95 years of success in Malaysia

# **Three Specialized Business Segments**



#### **Marketing & Distribution Services**



- Fast Moving Consumer Goods
- Food Services

#### **Logistics Services**



Healthcare

#### **Others**



- Famous Amos
- Others overheads

...leading the Market Expansion Services industry with tailored solutions across the value chain

## **Marketing & Distribution Segment**





#### **Fast Moving Consumer Goods (FMCG)**

- Food (Nutritional products, snacks, beverages, dairy etc)
- Non-food (Personal care, home care, baby and child care, consumer health etc)
- Pet care

#### **Food Services**

 Provide customers high quality ingredients and the latest industry innovations from our world-class clients







Dedicated F&B creation studio to provide technical advice and menu creation for customers

# **Crafting BOH Tea's Distribution Success**

- DKSH focused on expanding its distribution coverage across the market while ensuring timely marketing and promotion execution
- This has been instrumental in BOH winning the Brand of the Year 2021/22 under the Malaysia Tea category at the prestigious World Branding Awards

Thank you DKSH for your continued commitment, support, and passion towards BOH's successful brand journey through the years. We are pleased to celebrate with you our latest recognition by the World Branding Awards.

- Jason Foo, CEO, BOH Plantations Sdn Bhd



# **Logistics Segment**



#### **Healthcare**

- Pharmaceuticals
- OTC & Consumer Health
- Medical Devices



# **Growing Medical Device Business with Acquisition of AcuTest Systems**





#### **Background**



AcuTest Systems, founded in 2002, is a distributor of clinical diagnostic point-of-caretesting analyzers, and diagnostic devices and instruments in Malaysia



Customer portfolio includes general practitioners, pharmacy chains, medical centers, laboratories, and public hospitals



Provides quality assurance services

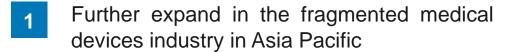


Around 25 employees



Recorded sales of MYR 15.7 million in FY2021

#### **Strategic Rationale**



- Diversify DKSH's existing medical device business
- Gain access to complementary supplier & product portfolio, and solid customer base

## **TAPA** Recertification for Healthcare Supply Chain



DKSH Malaysia's healthcare distribution center in Shah Alam has been recertified level "A" for Facility Security Requirements (FSR) by **Transported Asset Protection Association** (TAPA) - making it the first in Malaysia to attain such recognition with the additional IT and Cyber Security requirements



# **Others Segment**





At the end of Q2'2022, there were a total of 96 outlets located in West and East Malaysia as well as two outlets in Brunei

## **Serving International Clients...**



#### Trusted Partner for Well-Known International Brands

#### **Consumer Goods:**

























































































































#### Healthcare:

















































































#### ...and Local Brands



#### **Reliable Partner for Asian Brands**





































































#### In Malaysia for Malaysia























































# 3 Q2 2022 Results

### Q2 2022 Results



Financials			
(in RM millions)	Q2 2022	Q2 2021	Change %
Revenue	1,748.6	1,780.1	(1.8%)
Profit before interest and tax	49.5	40.0	23.6%
Profit before tax	42.6	33.4	27.5%
Profit after tax	32.5	25.4	27.8%
(in RM sen)			
Earnings per share (EPS)	20.6	16.1	27.8%
Cash earnings per share (EPS)	24.3	19.9	22.2%

#### **Comments**

- Revenue decreased by 1.8% mainly due to the timing of the delivery of the hospital tender in Logistics segment, offset by ongoing growth of existing clients in both Marketing and Distribution and Logistics segment and recovery of customer demand from the COVID-19 pandemic for all segments
- Operating costs decreased by 2.4%, in line with movement in revenue and improved operation efficiencies
- Profit before tax improved by 27.5% due to improved margin mix and lower operating expenses from the improved operational efficiencies

Profit improvement driven by improved margin mix and lower operating expenses

## **Marketing and Distribution Services**



Financials			
(in RM millions)	Q2 2022	Q2 2021	Change %
Revenue	1,016.8	966.3	5.2%
Segment profit before interest and tax	35.9	30.3	18.5%

#### **Comments**

- Revenue grew by 5.2% as a result of ongoing growth of existing clients and recovery from the effects of the COVID-19 pandemic
- Segment profit increased by 18.5% due to revenue growth, lower receivables provision and reduction in market hygiene

1 FMCG

2 Food Services

Ongoing growth of existing clients continued to drive sales

# **Logistics Services**



Financials			
(in RM millions)	Q2 2022	Q2 2021	Change %
Revenue	713.4	803.0	(11.2%)
Segment profit before interest and tax	13.2	12.4	6.7%

#### **Comments**

- Revenue declined by 11.2% due to the timing of the delivery of the hospital tender
- Segment profit improved 6.7% due to improved margin mix and a one-off bad debt recovery

Healthcare

## **Segment – Others**



Financials			
(in RM millions)	Q2 2022	Q2 2021	Change %
Revenue	18.4	10.7	71.4%
Segment profit before interest and tax	0.4	(2.6)	115.9%

#### **Comments**

- Revenue grew by 71.4% mainly due to business operations being affected by movement control order imposed by the government in 2021
- Segment result improved 115.9% largely due to higher sales as Famous Amos returned to profitability following the COVID-19 disruptions, with the corresponding increase in operating expenses because of full operation of all outlets

1 Famous Amos

Others - overheads

Revenue and profit improved due to the recovery from the COVID-19 effects

### **Cash Flows**



Financials			
(in RM millions)	Q2 2022	Q2 2021	
Net cash flows generated from operating activities	16.6	121.7	
Net cash flows used in investing activities	(3.8)	(3.2)	
Net cash flows generated from financing activities	(106.1)	(122.1)	
Cash and cash equivalents	16.2	51.9	

#### **Comments**

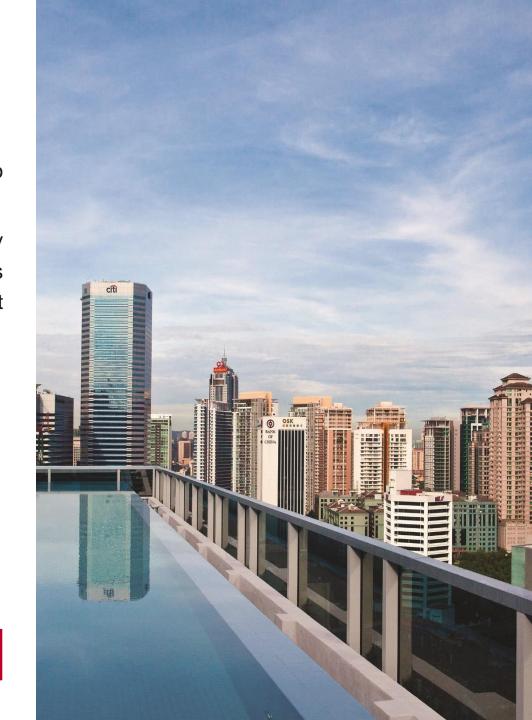
 Reduction in cash and cash equivalents is mainly due to repayment of fixed term loans



# 4 Outlook

### **Outlook**

- Consumer demand remains stable with some fluctuations in relation to the current phase of recovery.
- Continue to focus on winning new businesses, cost efficiency improvements, working capital management, and other growth initiatives while closely monitoring the short-term outlook to ensure prudent navigation of the current situation
- The medium- and long-term outlook remains positive



The Group is well positioned for growth post-COVID-19

#### Two market trends...



1 Growing middle class in Malaysia

Trend towards outsourcing

Increased spending on value-for-money consumer goods and healthcare products

Investments in local infrastructure and industries

...boost expansion, consumer/industrial spending as well as MES industry





# We welcome your questions



# Thank you for your attention