



An unprecedented first half year 2020

Sudden decline of economic outlook...



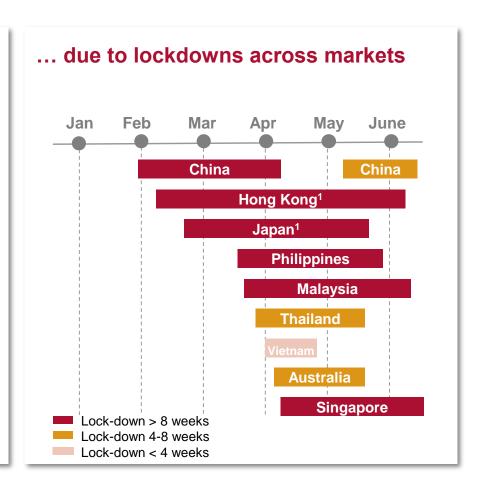
Negative GDP

- 4.0% Malaysia
- 6.0% Singapore
- 6.5% Thailand
- 6.5% Hong Kong



21-year low

Consumer confidence Thailand



Sources: Worldbank, UTCC, Oxford Government Response Tracker. Lockdown defined as requirement to stay at home (for Malaysia and Thailand: restrictions on internal movement)

1 Hong Kong and Japan: only recommendation to stay at home and/or limit domestic travel



Navigating through market uncertainties...

... while remaining fully operational

COVID-19 action plan



Highest priority on health and safety as well as ensuring business continuity



Reliable delivery of essential items



Safeguarding assets, strong balance sheet



Generating healthy cash flows



Increased cost control



Accelerated digital transformation



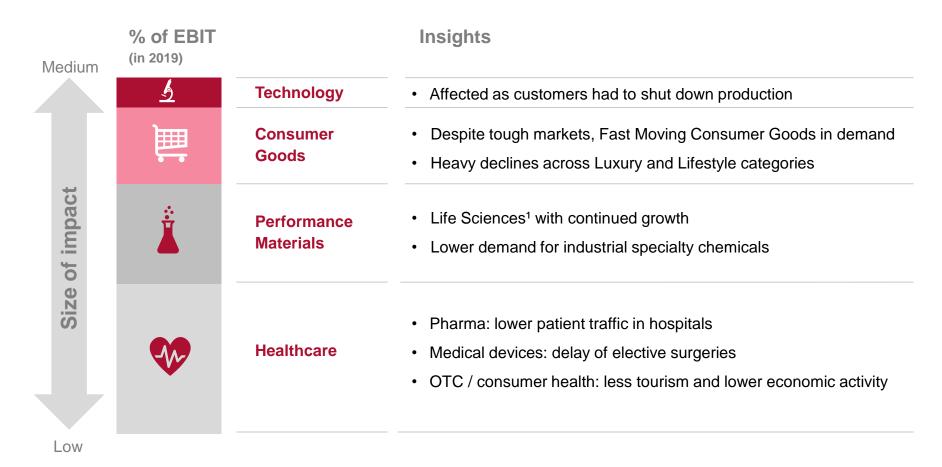
Ethanol donation in Thailand



Partnership with SOS International



Initial business impact from COVID-19



¹ Life Sciences includes Pharma, Food & Beverage and Personal Care industries



Pushing ahead with our strategic plan

More Business Development



Drive Business Units strategies

New DKSH Identity



Drive high-performance culture

Maintained service level; drive efficiency projects



Strengthen and update Supply Chain

Stronger eCommerce



Champion digitization

Closed two acquisitions





Expand regional footprint

Good progress in FMCG



Drive operational excellence



Business Unit Healthcare

Softer market trends



Patient traffic 75% versus Q4 2019¹

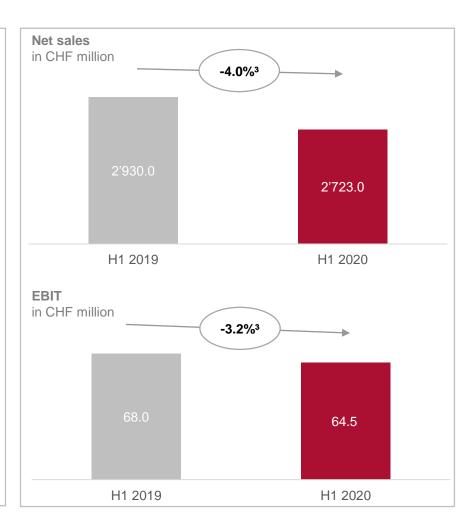


Patient flow 72% end-May and 90% end-June, trend improving²

DKSH with resilient results

Net sales and EBIT around last year's level³

- Diversified across markets, channels and categories
- Good growth in the Indochina region
- Solid growth and good business development



¹ Hospital survey Vietnam. Estimated patient number change May 2020 versus Q4 2019

² DKSH market survey among top hospitals in Thailand. Comparison of patient numbers at the end of May and end of June 2020 versus normal levels pre COVID-19

³ Constant exchange rates



Business Unit Consumer Goods

Fast-moving Consumer Goods (FMCG)

- Nutritional
- Personal Care
- Snacks & Confectionary
- Beverages
- Home Care

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Turnaround progressing well – strong EBIT growth



Luxury and Lifestyle

- Accessories
- Apparel
- Household luxury products
- Watches
- Writing instruments
- ..

Business impacted by COVID-19





Business Unit Consumer Goods

Unprecedented market trends



Tourism -60% in Thailand¹



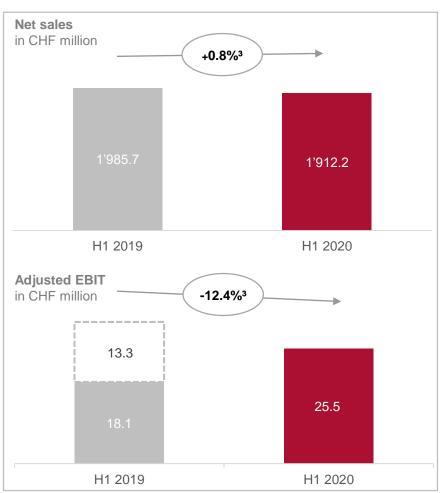
Watch exports -36%²



21-year low Thai consumer confidence

DKSH results

- FMCG with good sales and higher EBIT
- Strong growth in eCommerce and Indochina
- Accelerated trend towards outsourcing
- Successful turnaround with strong EBIT growth
- Luxury and Lifestyle categories with substantial declines from COVID-19



¹ Thai Tourism Ministry: Number of tourist arrivals from January to May 2020 versus same period of last year

² Federation of the Swiss Watch Industry FH. Data year-to-date May 2020 versus year-to-date May 2019

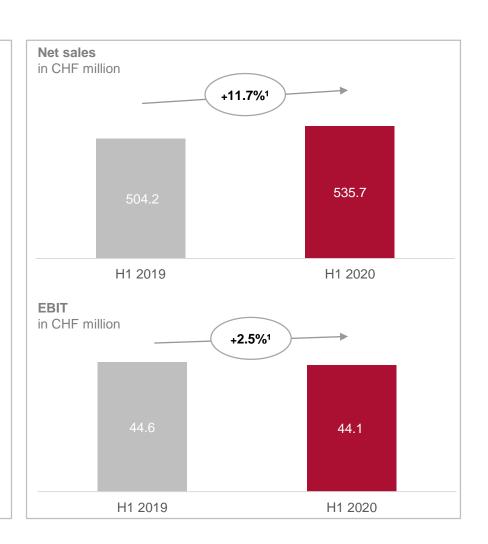
³ At constant exchange rates



Business Unit Performance Materials

Strengthening position as leading specialty chemicals and ingredients distributor

- Continued net sales growth
 - Onboarding of new clients
 - Expansion with existing suppliers
- Further expansion of market coverage
 - Takeover of Axieo in Australia and New Zealand
- Despite softer markets in Q2 2020,
 EBIT grows further¹



¹ Constant exchange rates



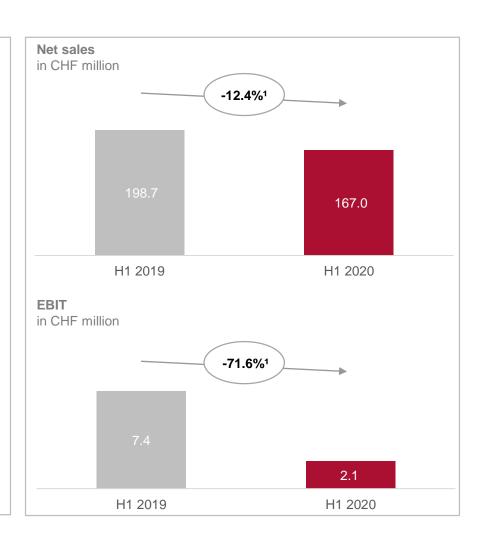
Business Unit Technology

Exceptionally challenging first half 2020

- Customers had to shut down production temporarily and put investments on hold
- Impact on both project and service business

Clear action plan initiated

- Cost savings: mid-single digit million range
- Intensified business development with a focus on more resilient business areas and service
- Better second half expected

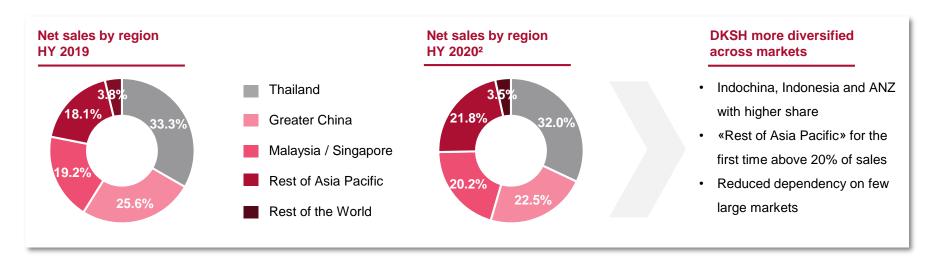


¹ Constant exchange rates



Financial results H1 2020





¹ At constant exchange rates

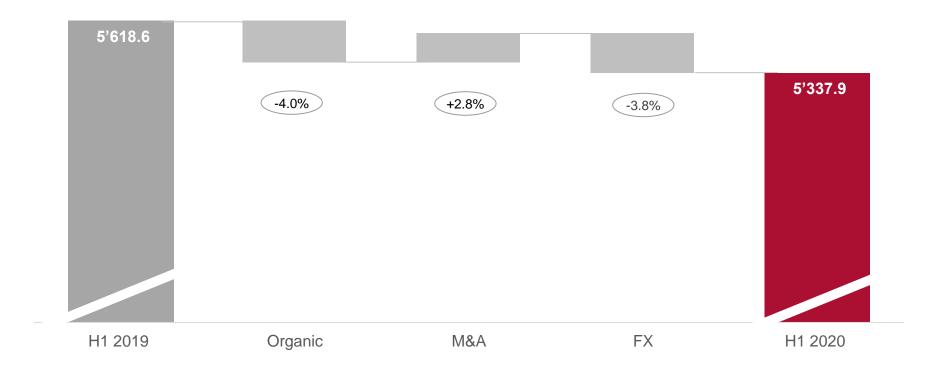
² Mainland China 1.6% of Group net sales



Net sales development

Resilient in unprecedented times

(in CHF million)



Organic: Difference 2020 figures to 2019 figures excluding M&A and FX

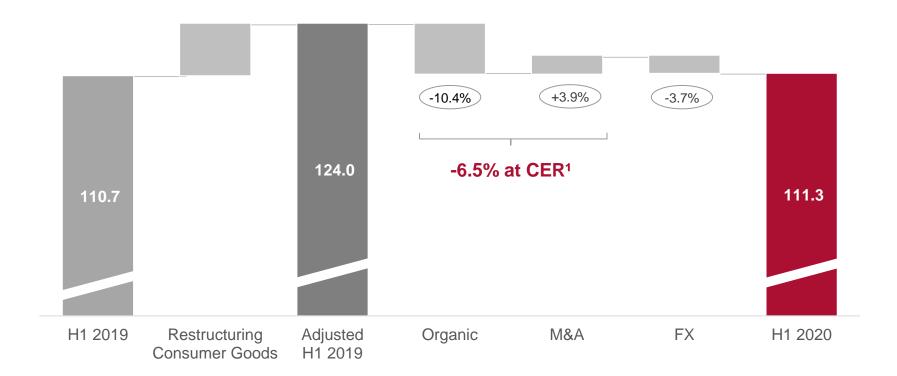
M&A: Acquisition Auric Pacific, CTD and Crossmark (Consumer Goods), Dols and Axieo (Performance Materials) as well as SPC (Technology)



EBIT development

EBIT only 6.5% below last year¹

(in CHF million)



¹ Constant exchange rates



COVID-19 cost and cash flow measures

Protect profitability

- · Priority on health and well-being
- Hiring freeze, except for critical positions and new business
- · Reduction in travel and other discretionary spending

Safeguard assets

- Diligent FX management (hedging)
- · Increased focus on working capital discipline
- · Intensified screening for receivables overdue

Optimize spending

- Lower Capex for 2020 from initially CHF 50 million to CHF 30-40 million
- Continue rolling-out asset-light strategy

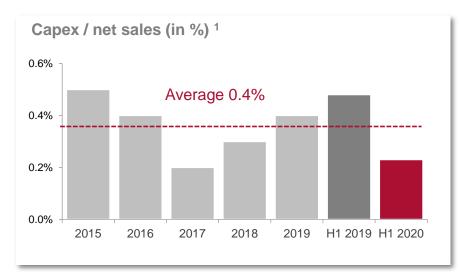
Invest for the future

- Capitalizing on business opportunities
- Digitalization of the business
- Continued investment in people

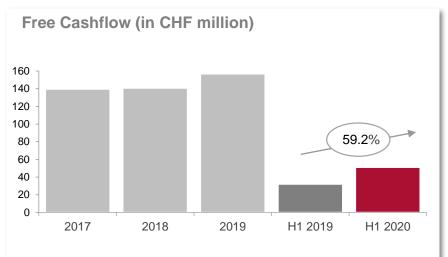


Sound financials to mitigate market volatilities

Asset-light business model



Continued good cash generation



¹ Capex defined as as «Purchase of property, plant, equipment» and «Purchase of intangible assets»



Balance Sheet

in CHF million	H1 2020	FY 2019
Cash/Liquid assets	506.6	592.6
Trade receivables	1,982.5	2,241.2
Inventories	1,295.2	1,236.9
Intangibles	301.5	298.5
Right-of-use assets	203.9	226.6
Other assets	753.0	757.2
Trade payables	2,250.1	2,415.0
Borrowings	310.8	279.7
Lease liabilities	204.0	221.2
Other liabilities	549.3	602.5
Total equity	1,728.6	1,834.6
Total equity and liabilities	5,042.7	5,353.0

- Dividend distribution of CHF 123.6 million
- Payments of CHF 53.0 million for acquisitions of Crossmark and Axieo
- Improved net working capital management
- Low goodwill to equity ratio at 14.1%
- Net cash position of CHF 195.8 million

Continued strong balance sheet



Accelerated M&A strategy ...

... completed at attractive multiples

Target	Business Unit	Consolidated months	Net sales in CHF million 1	Ideal M&A criteria:	
AURIC PACIFIC	Consumer Goods	April 2019	185	✓	Earnings and margin accretive
ctd	Consumer Goods	July 2019	45		
CROSSMARK Smarter Way, Faster Growth.	Consumer Goods	March 2020	50	\	>15% RONOC
ахіео	Performance Materials	March 2020	120	✓	Attractive multiple
	Performance Materials	June 2019	10		Further leverage
S GROUP	Technology	April 2019	50	~	potential
			460 in total		

¹ Annual net sales, typically the year before acquisition



Outlook





Capital Market Day 2020



